



**Volunteers of America®**  
**OHIO & INDIANA**

August 27, 2021

Angie Copeland  
Vice President, Compliance  
Creative Images Institute of Cosmetology  
7535 Poe Avenue  
Dayton, Ohio 45414

Dear Angie,

Because of Creative Images Institute of Cosmetology, hope is here. Thank you! We love that you're here offering hope to every person who needs it.

**You filled hearts with hope and offered a safe place for people to rebuild their lives.  
And, because you care, you make the world a better place.**

Because of Creative Images Institute of Cosmetology, hope and new beginnings are found every day. But don't take it from us, hear directly from James who overcame his personal storm because he had somewhere safe to rebuild his life, "They (you) gave me time to reset and get things together. It was such a relief I didn't have to worry about if I was going to get evicted or if I would be able to eat. Things turned around very quickly ..."

We're all touched by your kindness. More people had the chance to reach well-being, and because of you, the door remains open for more to come. You're an integral part of our 125-year mission to "reach and uplift all people." We couldn't be more grateful for you.

**Thank you for helping to build a thriving and vibrant community filled with opportunity for all people to achieve well-being.**

With our sincere thanks,

Nicole Knowlton  
Executive Vice President  
Development and Communications

*Thank you again for your fully tax-deductible donation of \$235 on 8/20/2021, for Veterans Services. Volunteers of America, a 501(c) 3 nonprofit organization, has served Ohio & Indiana since 1896. We hereby confirm **Offer Hope** service as a **Restore Dignity** and **Transform lives** donation.*